

## ATTENTION CUSTOMER: PLEASE READ

## **Fascia Cleaning and Maintenance Instructions**

The Fascia is the visible surround of your Escea Gas Fireplace and must be treated carefully to prevent unsightly marks from tarnishing the visual quality of the product. Some marking over time is inevitable however, so the following directions will assist you in getting the maximum enjoyment from your Escea Gas Fireplace.

**Never ever rub the fascia.** For example, the high temperature **silver powder coating** that is used on some Escea fascia parts contains certain amounts of aluminium that when rubbed too hard will oxidise leaving a big black smudge that cannot be removed.

If the fire is operated with finger or other marks present on the fascia panels, there is a risk of them being burnt into the fascia as the fire gets hot from normal running.

The outside of an Escea Fascia must **only** be cleaned with a **soft microfibre cloth**. If heavier cleaning is required for the likes of grease or stubborn fingerprint removal we recommend the use of **Steel Kleen** brand **Ezi Wipes**. These wipes have been tested by Escea technicians and produce very satisfying results, when used correctly. Instructions for their use follow.

## For Stainless Steel Fascias (Outdoor and Direct Vent products):

- 1. Ensure that the **Gas Fireplace is off**, and that the fascia is **cold**.
- 2. Using the gloves provided with your fascia, remove the towelette from the sachet and wipe the fascia with **even**, **straight strokes**.
- 3. Make sure your strokes **follow the direction of the grain or brush finish**. Wiping across the grain can leave small scratches.
- 4. The wipe will leave a very fine film over the fascia, ensure this film is distributed evenly.
- 5. If the film is applied too heavily and is quite visible, you can remove the excess by gently wiping dry with a microfibre cloth. Ensure your strokes still follow the direction of the grain or brush finish.
- 6. Ensure that no film is applied to the glass of your Escea Gas Fireplace. If applied accidentally, wipe off with an absorbent microfibre cloth.

## For Powder Coated Fascias (Inbuilt, Outdoor and Direct Vent products):

- 1. Ensure that the **Gas Fireplace is off**, and that the fascia is **cold to the touch**.
- 2. Using the gloves provided with your fascia, remove the towelette from the sachet and wipe the fascia with **even**, **straight strokes**.
- 3. Because the wipe leaves a protective film over the fascia, **the entire fascia will need to be wiped** to avoid seeing a difference in surface texture. Ensure this film is distributed evenly.
- 4. If the film is applied too heavily and is quite visible, you can remove the excess by gently wiping dry with a microfibre cloth
- 5. Ensure that no film is applied to the glass of your Escea Gas Fireplace. If applied accidentally, wipe off with an absorbent microfibre cloth.